

----- Original Message -----

Subject: Thank you....

Date: Fri, 20 Oct 2006 09:42:52 +0100

From: Donna Davy <Donna.Davy@team-events.co.uk>

To: <ana.amorim@destinationportugal.com>

Hi Ana,

I must apologise for the delay in writing to you, it's been totally manic here since we got back from Portugal but that's no excuse.

I wanted to say a HUGE thank you for your help and support during the F5 EMEA Partner Conference. The event was a success and I feel your contribution was a huge part of this.

I have never worked with a contact from a DMC who is as friendly, flexible and professional as you are. I really really appreciated your attention to detail and that nothing was ever too much trouble, even when I called you first thing in the morning ☺ You really worked as part of our team and helped me out in so many different areas of the event, thank you.

It can sometimes be a gamble using new DMC's, you don't always receive the same response and excellent work that you provided. I am so pleased I took that gamble.

I have advised the TEAM of your fantastic service and we are all looking forward to our next in Portugal.

Please do keep in touch – whenever you are in London, let us know maybe we could meet up for dinner ☺

Thank you once again,

Donna Davy